

Ministry of Youth Affairs Quality POLICY

Ministry of Youth Affairs (MYA) strive for the global development in the field of youth, to translate that into a set of programs, activities and services for youth that will enable them to enrich the sustainable development and competitive edge in the Kingdom of Bahrain.

MYA is committed to continual improvement of its services to achieve increased customer satisfaction through better management of risk associated with service delivery.

Our aim is to focus on customer satisfaction, thus:

- 1- Pursuing creative concepts to achieve institutional excellence.
- 2- Establishing a legal governing system to regulate the youth sector.
- 3- Creating an integrated system to follow up the establishment and development of the infrastructure for youth enablement centers facilities.
- 4- Providing all aspects of support to the youth sectors
- 5- Effectively managing the organization and implementation of youth initiatives and events

The quality policy is communicated to all employees and interested parties and reviewed by the Management leadership for its continuing suitability.



Rawan Bint Najeeb Tawfiqi
Minister of Youth Affairs



CERTIFICATE

Certification No : 08714/MIN09U
Initial Certification Date : 08.10.2012
Recertification Date : 24.10.2024
Issue Date : 24.10.2024
Expiration Date : 07.10.2027
Revision Date / No : 24.10.2024/00



This is to certify that the Management System of:

Ministry of Youth Affairs

Office 78, Building 647, Road 3614, Block 436, Seef Area, P.O. Box 5498, Kingdom of Bahrain

has been assessed and found to be in accordance with the requirements of:

ISO 9001:2015
Quality Management System



وزارة شؤون الشباب

Ministry of Youth Affairs

Scope: Management and Support of Youth within the Kingdom of Bahrain

General Manager
Chris Markopolo



CB-MS-6933